



QUALITY MANAGEMENT POLICY STATEMENT

James Trowse Constructions Pty Ltd has been established since 1989 and, since that time has expanded to be currently oriented toward commercial & industrial work, commercial, industrial & hotel refurbishment work and medium to large architecturally designed residences. The company operates in South East Queensland. We pride ourselves in being able to provide a complete range of services including project management; construction management; cost planning; building contracting and commercial subcontracting.

Clients can be assured that the Directors of this company are directly involved with projects and, between them, they provide long term experience in costing, project administration and major projects. We have recognised that our early involvement in Client projects is vital in being able to fully assist Clients from start to finish on a project. The need to establish the expectations of Clients is also recognised and we do this through in depth pre-award discussions.

This capability needs to be properly managed and, to this end, we have implemented a quality management system compliant with the ISO 9001-2008 standard. In order to ensure that this capability is maintained and that the implemented system remains the most suitable for the company, the management system is reviewed regularly. In this way, we also maintain the practice of continual improvement.

In order to enhance these management practices, we have also implemented good workplace health and safety management practices. This has enabled us to provide a safe work environment for site personnel and for the general public.

We endeavour to use only experienced and qualified tradespeople and subcontractors and everyone of these is asked to comply with this company's management practices.

Simon Mountford
Director
James Trowse Qld

Document No:	Revision No:	Date:
JTQ Pol 001	1.0	10.06.2015